

Haddenham Community Vehicle

Enabling travel for all

Registered Charity number 1166286



New to our service?

Welcome!

Dear Haddenham Community Vehicle user,

The HCV committee and Volunteers wish to welcome you to this service which is available to those in need of transport who have difficulty getting in and out of an ordinary car or using public transport. Our specially adapted vehicle is also able to transport those confined to or needing a wheelchair when out of the house. The service may be used for medical or social reasons. We are sure you will have a very pleasant experience and a comfortable and safe journey. The service is available free of charge to anyone who is currently living in the area served by Haddenham Medical Centre - see the map.



Grants of funds to make this possible came from 'Prevention Matters' and 'The Community Transport Fund', plus generous individuals and groups. Although we do not charge for this, but hope that users of the service will feel free to donate what they feel they can afford as a contribution to running expenses.

Dr Hugh Stradling (Chairman) - 27b, The Gables, Haddenham, Bucks. HP17 8AD.

hastrad@doctors.org.uk 01844-291607

Our co-ordinator and volunteer drivers are there to serve you and give their services completely free of charge. The drivers have been given specialist training in their role and want to help in any way they can.

We aim to match individual users with one or two drivers to enable them to get to know you and become familiar with your specific needs. We also realise this may not always be possible should the respective volunteers not be available at the requested time.

We welcome feedback from users so that we can continually improve and develop our service. Any comments you may have should be given to our co-ordinator or drivers.

We trust you will support this service by using it as a preference and encourage others to follow suit.

Happy travelling!



How to contact us and request transportation:-

1. Call or text the Co-ordinator, Mrs Sue Brigham on 07495 366779.

Note:- A message may request that you leave your number so that the co-ordinator can phone you back to take your details for your journey.

Alternatively, you may send an email to haddenhamcv@gmail.com.

2. The Co-ordinator will take the details from you and then try to find a volunteer driver who can be available for your journey.

Either:-

3. The driver will be given your details and asked to phone you and confirm the journey.

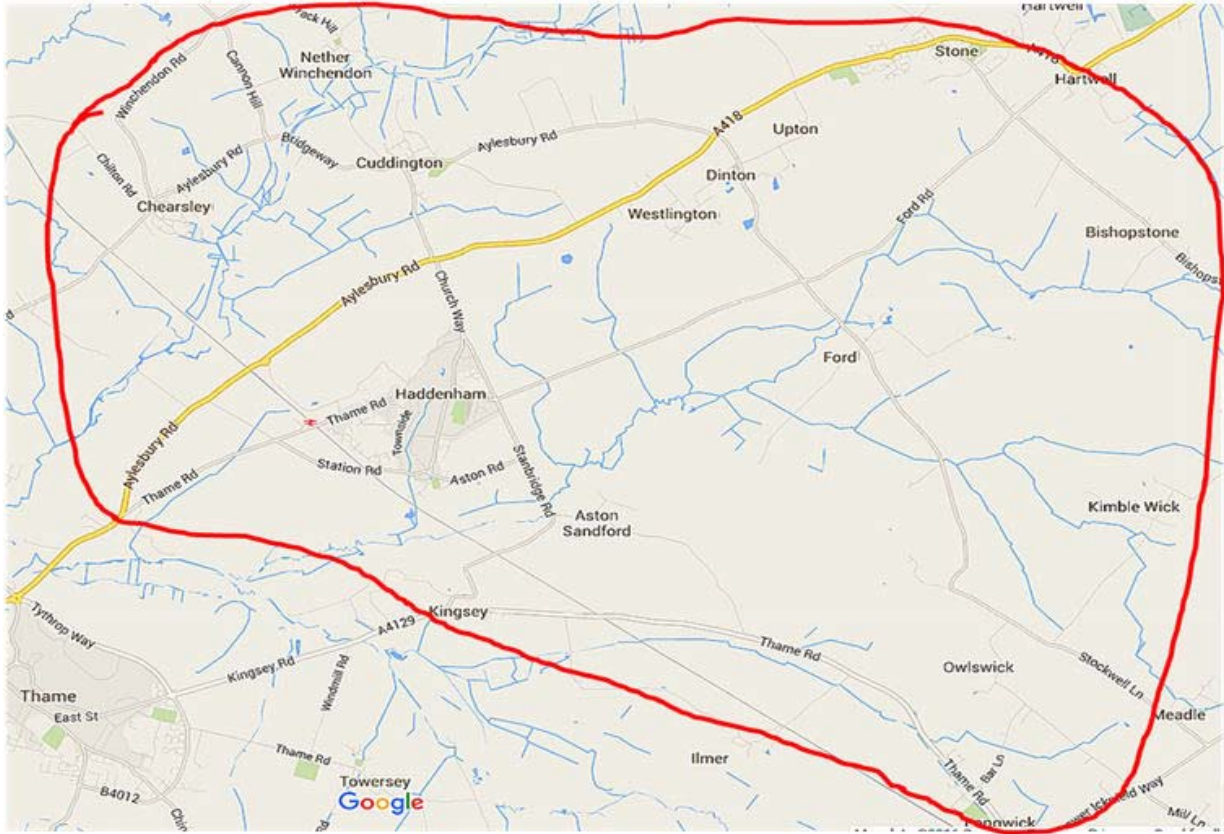
Or:-

4. The co-ordinator will then phone you back to confirm details of who will drive for you and when they will arrive. You will also be given contact details for the driver (should it be necessary to contact the driver with any last minute change of details).

Charges for those living outside the Haddenham Medical Centre catchment area:

Collecting users from outside Haddenham will inevitably involve the journey to collect and the journey to return. The costs will be based on mileage covered, the cost of running the vehicle being roughly 70p/mile.

All monies will be collected by the driver at the time of the journey with payment by cash or cheque. BACS details available on request for regular users.



Haddenham Community Vehicle service area